

- **Perfect Phrases for Dealing with Difficult People**
Author: Susan F. Benjamin
Publisher: McGraw Professional Publishing
- **Reaching Higher Ground**
Author: E. Franklin Dukes, John Stephens. Marina Piscalish
Publisher: BookSurge Publishing
- **Reclaiming Conversation: The Power of Talk in a Digital Age**
Author: Sherry Turkle
Publisher: Penguin Books
- **Resolving Conflicts at Work**
Author: Kenneth Cloke and Joan Goldsmith
Publisher: Jossey-Bass Inc.
- **Staying with Conflict**
Author: Bernard Mayer
Publisher: Jossey-Bass Inc.
- **Structure of Conflict**
Author: Clyde H. Coombs, George S. Avrunin
Publisher: Psychology Press
- **Strengths Based Leadership**
Author: Tom Rath, Barry Conchie
Publisher: Gallup Press
- **Teams of Teams**
Author: General Stanley McChrystal
Publisher: Penguin
- **The Third Side**
Author: William Ury
Publisher: Penguin Books
- **Waging Nonviolent Struggle**
Author: Gene Sharp and Joshua Paulson
Publisher: Porter Sargent Publishers
- **Working Through Environmental Conflict: The Collaborative Learning Approach**
Author: Steven E. Daniels and Gregg B. Walker
Publisher: Praeger
- **Working with Difficult People**
Author: Muriel Solomon
Publisher: Penguin

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Books Collaborative Problem Solvers Should Have in Their Library

Book List Recommendations from Hawai'i's Top
Conflict Resolution Scholars and Practitioners

On the Shelves or Available Online at **BARNES
& NOBLE**



In Honor of
International Conflict Resolution Day 2015
(*Third Thursday Every October*)
Presented by:



- **The Anatomy of Peace: Resolving the Heart of Conflict**
Author: The Arbinger Institute
Publisher: Berrett-Koehler
- **Bargaining for Advantage**
Author: G. Richard Shell
Publisher: Penguin Books
- **Bargaining With the Devil: When to Negotiate, When to Fight**
Author: Robert Mnookin
Publisher: Simon & Shuster (2010)
- **Challenging Conflict: Mediation Through Understanding**
Author: Gary Friedman and Jack Himmelstein
Publisher: American Bar Association
- **Choosing Civility**
Author: P.M. Forni
Publisher: St. Martin's Press
- **Collaborative Intelligence**
Author: Dawna Markova, Angie McArthur
Publisher: Random House Publishing Group
- **Coping with Difficult People**
Author: Arlene Matthews Uhl
Publisher: DK
- **Creating True Peace**
Author: Thich Nhat Hanh
Publisher: Free Press
- **Culture, Conflict and Mediation in the Asian Pacific**
Author: Bruce E. Barnes
Publisher: University Press of America, Inc.
- **The Dynamics of Conflict Resolution: A Practitioner's Guide**
Author: Bernard Mayer
Publisher: Jossey-Bass Inc.
- **Essential Workplace Conflict Handbook**
Author: Barbara Mitchell, Cornelia Gamlem
Publisher: Career Press
- **Everybody Matters**
Author: Bob Chapman, Raj Sisodia
Publisher: Penguin
- **Eye-of-the-Storm Leadership: 150 Ideas, Stories, Quotes, and Exercises on the Art and Politics of Managing Human Conflicts**
Author: Peter S. Adler
Publisher: RIS, Inc., 2008
- **The Facilitator's Fieldbook**
Author: Sam Kaner
Publisher: Jossey-Bass Inc.; 2nd edition (February 26, 2007)
- **The Five Keys to Mindful Communication**
Author: Susan Gillis Chapman
Publisher: Shambhala Publications
- **The Five Dysfunctions of a Team**
Author: Patrick Lencioni
Publisher: Wiley
- **Getting to Yes**
Author: Roger Fisher, William Ury and Bruce Patton of the Harvard Negotiation Project
Publisher: Penguin Books; 2nd edition
- **Harvard Board Review's 10 Must Read's on Management**
Author: Harvard Business Review
Publisher: Harvard Business Review Press
- **Ho'oponopono: Contemporary Uses of a Hawaiian Problem-Solving Process**
Author: E. Victoria Shook
Publisher: University of Hawaii Press
- **The Leadership Handbook**
Author: John C. Maxwell
Publisher: Nelson, Thomas Inc.
- **Mastering Business Negotiation: A Working Guide to Making Deals and Resolving Conflict** by Roy J. Lewicki and Alexander Haim (2006 Jossey-Bass)
- **Mediating Dangerously**
Author: Kenneth Cloke
Publisher: Jossey-Bass Inc.
- **The Mediation Process: Practical Strategies for Resolving Conflict**
Author: Christopher W. Moore
Publisher: Jossey-Bass Inc.
- **Mediator's Handbook**
Author: Jennifer Beer and Eileen Stief
Publisher: New Society Publishers
- **The Moral Imagination: The Art and Soul of Building Peace**
Author: John Paul Lederach
Publisher: Oxford University Press
- **The No Asshole Rule**
Author: Robert I. Sutton
Publisher: Grand Central Publishing
- **Nonviolence in Theory and Practice**
Author: Robert Holmes and Berry Gan
Publisher: Waveland Pr, Inc.
- **Perfect Phrases for Conflict Resolution**
Author: Lawrence Polsky, Antoine Gerschel
Publisher: McGraw-Hill

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