# Perfect Phrases for Dealing with Difficult People

Author: Susan F. Benjamin

Publisher: McGraw Professional Publishing

## • Reaching Higher Ground

Author: E. Franklin Dukes, John Stephens. Marina Piscolish

Publisher: BookSurge Publishing

## Reclaiming Conversation: The Power of Talk in a Digital Age

Author: Sherry Turkle Publisher: Penguin Books

# Resolving Conflicts at Work

Author: Kenneth Cloke and Joan Goldsmith

Publisher: Jossey-Bass Inc.

# • Staying with Conflict

Author: Bernard Mayer Publisher: Jossey-Bass Inc.

#### Structure of Conflict

Author: Clyde H. Coombs, George S. Avrunin

**Publisher: Psychology Press** 

## Strengths Based Leadership

Author: Tom Rath, Barry Conchie

Publisher: Gallup Press

#### · Teams of Teams

Author: General Stanley McChrystal

Publisher: Penguin

#### The Third Side

Author: William Ury Publisher: Penguin Books

# Waging Nonviolent Struggle

Author: Gene Sharp and Joshua Paulson Publisher: Porter Sargent Publishers

## Working Through Environmental Conflict: The Collaborative Learning Approach

Author: Steven E. Daniels and Gregg B. Walker

Publisher: Praeger

# Working with Difficult People

Author: Muriel Solomon Publisher: Penguin

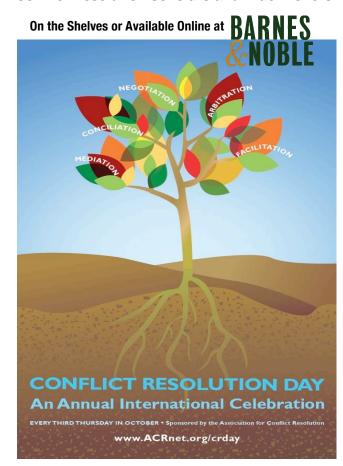
www.barnesandnoble.com

www.peaceinstitute.hawaii.edu



# **Books Collaborative Problem Solvers Should Have in Their Library**

Book List Recommendations from Hawai'i's Top Conflict Resolution Scholars and Practitioners



In Honor of
International Conflict Resolution Day 2015
(Third Thursday Every October)
Presented by:





## The Anatomy of Peace: Resolving the Heart of Conflict

Author: The Arbinger Institute Publisher: Berrett-Koehler

# Bargaining for Advantage

Author: G. Richard Shell Publisher: Penguin Books

### Bargaining With the Devil: When to Negotiate, When to Fight

Author: Robert Mnookin
Publisher: Simon & Shuster (2010)

# Challenging Conflict: Mediation Through Understanding

Author: Gary Friedman and Jack Himmelstein

Publisher: American Bar Association

# Choosing Civility

Author: P.M. Forni

Publisher: St. Martin's Press

# Collaborative Intelligence

Author: Dawna Markova, Angie McArthur Publisher: Random House Publishing Group

## Coping with Difficult People

Author: Arlene Matthews Uhl

Publisher: DK

## • Creating True Peace

Author: Thich Nhat Hanh Publisher: Free Press

#### Culture, Conflict and Mediation in the Asian Pacific

Author: Bruce E. Barnes

Publisher: University Press of America, Inc.

# • The Dynamics of Conflict Resolution: A Practitioner's Guide

Author: Bernard Mayer Publisher: Jossey-Bass Inc.

# Essential Workplace Conflict Handbook

Author: Barbara Mitchell, Cornelia Gamlem

Publisher: Career Press Everybody Matters

Author: Bob Chapman, Raj Sisodia

Publisher: Penguin

## Eye-of-the-Storm Leadership: 150 Ideas, Stories, Quotes, and Exercises on the Art and Politics of Managing Human Conflicts

Author: Peter S. Adler Publisher: RIS, Inc., 2008

# The Facilitator's Fieldbook

Author: Sam Kaner

Publisher: Jossey-Bass Inc.; 2<sup>nd</sup> edition (February 26, 2007)

# • The Five Keys to Mindful Communication

Author: Susan Gillis Chapman Publisher: Shambhala Publications

# The Five Dysfunctions of a Team

Author: Patrick Lencioni

Publisher: Wiley

# Getting to Yes

Author: Roger Fisher, William Ury and Bruce Patton of the Harvard

**Negotiation Project** 

Publisher: Penguin Books; 2<sup>nd</sup> edition

# • Harvard Board Review's 10 Must Read's on Management

Author: Harvard Business Review

Publisher: Harvard Business Review Press

## • Ho'oponopono: Contemporary Uses of a Hawaiian Problem-Solving Process

Author: E. Victoria Shook

Publisher: University of Hawaii Press

# The Leadership Handbook

Author: John C. Maxwell
Publisher: Nelson, Thomas Inc.

# Mastering Business Negotiation: A Working Guide to Making Deals and

Resolving Conflict by Roy J. Lewicki and Alexander Haim (2006 Jossey-Bass)

# Mediating Dangerously

Author: Kenneth Cloke Publisher: Jossey-Bass Inc.

## The Mediation Process: Practical Strategies for Resolving Conflict

Author: Christopher W. Moore Publisher: Jossey-Bass Inc.

#### Mediator's Handbook

Author: Jennifer Beer and Eileen Stief Publisher: New Society Publishers

# The Moral Imagination: The Art and Soul of Building Peace

Author: John Paul Lederach Publisher: Oxford University Press

#### The No Asshole Rule

Author: Robert I. Sutton

Publisher: Grand Central Publishing

# Nonviolence in Theory and Practice

Author: Robert Holmes and Berry Gan

Publisher: Waveland Pr, Inc.

#### • Perfect Phrases for Conflict Resolution

Author: Lawrence Polsky, Antoine Gerschel

Publisher: McGraw-Hill

Booklist continued on the back of this brochure...