## Lou Chang

Mediator and Arbitrator National Academy of Arbitrators P.O. Box 61188, Honolulu, Hawaii 96839

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Lou Chang serves as an independent and neutral mediator and arbitrator for business, commercial, design & construction, labor-management, employment, franchise, real estate, insurance, probate, family business, personal injury and civil disputes.

## Education

- · University of California, Berkeley, Boalt Hall, Juris Doctor 1973
- · University of Hawaii, Bachelors of Art, 1969 (Phi Beta Kappa)

On the panels of the Dispute Prevention & Resolution, Inc., American Arbitration Association (Mediation, Construction, Commercial, Large Complex Case Panel, Labor), Federal Mediation & Conciliation Service, Hawaii Labor Relations Board, Hawaii Appellate Mediation Program, Bankruptcy Court Mediation Panel (Hawaii) and other local, national and international organizations.

Panel arbitrator under various public and private sector collective bargaining agreements. Arbitrations of labor and employment matters have included rights and interest arbitrations and discipline and termination grievance arbitrations concerning attendance, theft, job performance, conduct, workplace violence, violations of work rules, drugs, discrimination and contract interpretation issues. Employment mediation matters have involved sexual harassment, workplace violence, at will wrongful termination, whistle-blower, sexual, age and ethnicity discrimination.